

Anti-Spam & Acceptable Use Operational Policy

ZERO-TOLERANCE SPAM POLICY, SENDER TRANSPARENCY & PLATFORM ABUSE CONTROLS

SuperBox for TV is an authorized SuperBox dealer, ensuring 100% authentic **SuperBox S6**, **SuperBox S7** & **SuperBox S8** devices with full warranty support in US & Canada. SuperBox for TV enforces a strict, zero-tolerance policy against spam, phishing, and unsolicited commercial communications.

We deeply respect your inbox privacy and are committed to ensuring that every electronic message transmitted from our servers is transparent, strictly relevant to your purchases or inquiries, and fully compliant with federal communication standards. This Anti-Spam Policy details our electronic messaging protocols, how you can easily manage or unsubscribe from promotional messages, and the acceptable use rules that govern all interactions with our online store, support channels, and digital infrastructure.

[SEC-01] Federal CAN-SPAM Act Compliance Standards

All commercial and marketing emails originating from SuperBox for TV strictly comply with the United States CAN-SPAM Act of 2003 (15 U.S.C. § 7701):

Statutory Requirement	SuperBox for TV Operational Compliance Implementation
Accurate Header Data	All "From", "To", and routing domain identifiers accurately identify SuperBox for TV (support@superboxfortv.com). We never employ domain spoofing or deceptive headers.
Non-Deceptive Subjects	Email subject lines accurately summarize the contents of the message. We strictly prohibit deceptive subject headers or bait-and-switch click tactics.
Physical Address Notice	Every marketing message displays our verified corporate headquarters: 15427 E Valley Blvd, City of Industry, CA 91746, USA.
Clear Opt-Out Mechanism	Every promotional email incorporates a prominent, single-click "Unsubscribe" hyperlink located clearly within the email footer.
Expedited Processing	Opt-out requests are handled automatically and take effect immediately, well within the 10-business-day federal statutory requirement.
Zero Data Resale	Once unsubscribed, addresses are permanently removed from marketing databases and are never sold, leased, or transferred to third-party advertisers.

[SEC-02] Categories of Electronic Communications**TRANSACTIONAL & OPERATIONAL (MANDATORY)**

Essential service communications required to fulfill orders and protect accounts:

- Order confirmations, invoices, and sales receipts.
- Carrier tracking numbers and Shipping Policy updates.
- RMA instructions and Refund Policy updates.
- Warranty activations and hardware diagnostic reports.
- Password resets and critical Terms of Service updates.

Note: Cannot be opted out while orders/services are active.

PROMOTIONAL & EDUCATIONAL (VOLUNTARY)

Informative updates delivered only with explicit consent:

- Product announcements regarding SuperBox S8, S7, or S6 models.
- Seasonal promotions and subscriber-only discount codes.
- Over-The-Air (OTA) firmware update tutorials and setup guides.
- Remote accessory pairing recommendations.

Note: Subscribers may opt out at any time with immediate effect.

[SEC-03] Straightforward Ways to Manage Email Preferences**ONE-CLICK FOOTER LINK**

Click the "Unsubscribe" or "Manage Email Preferences" link in the footer of any marketing email for immediate removal from outbound campaigns.

DIRECT SUPPORT EMAIL

Send an email to support@superboxfortv.com with the subject line "Unsubscribe" along with the target email address for prompt list suppression.

LIVE WHATSAPP REQUEST

Message our customer care helpdesk on WhatsApp at **+1 (857) 995-2773** stating your opt-out instruction for instant manual suppression.

[SEC-04] Consumer Protection Commitments: What We Never Do

- We never sell customer contact lists or email addresses to data brokers, lead generators, or affiliate aggregators.
- We never rent or barter customer contact databases to third-party marketing agencies.
- We never harvest email addresses from public websites, online directories, or third-party mailing lists.
- We never transmit promotional material to consumers who have not explicitly opted in or who have previously unsubscribed.

[SEC-05] Acceptable Use Policy for Website and Support Channels

Our online storefront, contact portals, and customer care channels exist to facilitate genuine commerce and deliver technical assistance. Users must strictly abide by the following Acceptable Use rules:

PROHIBITED INTERACTIVE ACTIVITIES

- Deploying automated bots, scrapers, or scripts to harvest prices, stock, or reviews.
- Submitting synthetic or fraudulent product reviews to manipulate ratings.
- Running automated scripts to test stolen payment instruments or commit order fraud.
- Impersonating SuperBox for TV support agents or setting up fake affiliate profiles.
- Injecting viruses, malware, trojans, ransomware, or malicious links via web forms.
- Executing DoS/DDoS attacks or flooding ticketing endpoints with automated spam.

USER SUBMISSION INTEGRITY

When submitting reviews, feedback, or support tickets, content must remain lawful, accurate, and respectful. We strictly bar profanity, hate speech, unauthorized third-party commercial links, defamatory remarks, or deliberately deceptive statements.

Inquiries containing malicious attachments or abusive language are automatically quarantined and purged by server intrusion firewalls.

[SEC-06] Enforcement & Legal Consequences

Violations of this policy result in immediate IP firewall blacklisting, permanent account termination, order cancellation, and hardware warranty revocation. Server logs, forensic headers, and payment traces are forwarded directly to federal cybercrime authorities, including the **FBI Internet Crime Complaint Center (IC3)** and the **FTC**.

[SEC-07] Reporting Brand Impersonation & Phishing

If you encounter suspicious emails or unauthorized third-party domains claiming affiliation with SuperBox for TV, forward the complete email headers to support@superboxfortv.com. Our security division immediately initiates DMCA takedowns and ISP domain seizures against malicious spoofers.

[SEC-08] Compliance Department Contact Information**SuperBox for TV – Regulatory Compliance & Anti-Spam Department**

15427 E Valley Blvd, City of Industry, CA 91746, United States

Compliance Inquiries: support@superboxfortv.com | **Direct Line / WhatsApp (24/7): +1 (857) 995-2773**

[SEC-09] Authorized Reseller Entity & Helpdesk Directory**SUPERBOX OFFICIAL STORE LLC · AUTHORIZED RESELLER****ID: SP20250414002**

SuperBox for TV is an authorized SuperBox dealer, ensuring 100% authentic SuperBox S6, SuperBox S7 & SuperBox S8 devices with full warranty support in US & Canada.

Corporate Details & HQ:

- Website: <https://superboxfortv.com/>
- Brand / Legal Entity: SuperBox Official Store LLC
- United States Central HQ: 15427 E Valley Blvd, City of Industry, CA 91746, USA

Helpdesk & Hours:

- Official Support Email: support@superboxfortv.com
- Direct Support Phone / WhatsApp: **+1 (857) 995-2773**
- Operating Hours: 24/7 Priority Live Support (Customer Care Office: Mon – Fri, 9:00 AM – 6:00 PM EST)

OFFICIAL SOCIAL PROFILES[Facebook](#)[X \(Twitter\)](#)[Pinterest](#)[LinkedIn](#)[YouTube](#)[TikTok](#)[Instagram](#)[Threads](#)[Tumblr](#)[Bluesky](#)**VERIFIED REVIEWS & TRUST PROTECTION**[Trustpilot](#)[Trustindex](#)[Trustburn](#)[Scamadviser](#)**Official Anti-Spam Directive · SuperBox Official Store LLC****15427 E Valley Blvd, City of Industry, CA 91746**