

Payment Security Standards & Gateway Protocol

TRANSACTION ENCRYPTION, MERCHANT COMPLIANCE & ECONOMIC NEXUS TAX SCHEDULE

SuperBox for TV is an authorized SuperBox dealer, ensuring 100% authentic **SuperBox S6**, **SuperBox S7** & **SuperBox S8** devices with full warranty support in US & Canada. When purchasing premium electronics online on our shop catalog, payment security matters above all else. A safe, frictionless checkout experience is the foundation of digital commerce.

This policy details the robust financial infrastructure engineered to protect your personal and payment data, explains how transactions are processed, and outlines the statutory compliance standards upheld across the SuperBox for TV platform. All transactions on our store conform to the Payment Card Industry Data Security Standard (PCI-DSS Level 1) and United States federal electronic banking statutes, including the Electronic Fund Transfer Act (EFTA / Regulation E).

[SEC-01] Accepted Payment Methods and Gateway Protocols

We support a versatile selection of verified, encrypted payment channels to accommodate retail and commercial buyers across North America:

Payment Category	Supported Payment Methods & Cryptographic Standards
Credit & Debit Cards	Visa, MasterCard, American Express, Discover, JCB, and Diners Club. Secured via 256-bit SSL encryption and routed through PCI-DSS Level 1 certified gateway networks.
Digital Wallets	PayPal, Apple Pay, and Google Pay. Utilizes tokenized biometric/passcode credentials and mandatory Two-Factor Authentication (2FA) enforced by wallet providers.
Commercial / B2B	Automated Clearing House (ACH) and domestic Wire Transfers are accepted exclusively for wholesale and bulk commercial orders through verified corporate invoicing.

Real-time automated transaction approval instantly transmits verified order payloads to our City of Industry logistics facility, directly triggering our rapid Shipping Policy fulfillment schedules. We do not accept cash on delivery (COD), personal checks, or money orders.

[SEC-02] PCI-DSS Level 1 Compliance Certification

The Payment Card Industry Data Security Standard (PCI-DSS) Level 1 represents the highest, most stringent tier of payment security certification available globally. SuperBox for TV utilizes checkout infrastructure that conforms strictly to this benchmark. Every data transmission undergoes continuous auditing, rigorous vulnerability scanning, and strict access control protocols, ensuring your financial data is completely shielded from unauthorized interception.

In instances of product return or order cancellation, reimbursement funds are returned exclusively through the original payment instrument under our banking reconciliation schedules as outlined in our Refund and Returns Policy.

[SEC-03] ABSOLUTE ZERO CARD STORAGE

SuperBox for TV operates under an uncompromising zero card storage policy. Raw, unencrypted credit card numbers, expiration dates, and CVV security codes are never stored, logged, or retained on our local servers at any time. Our architecture utilizes direct gateway tokenization, receiving only an encrypted single-use token confirming payment validity.

[SEC-04] 256-BIT SSL & FRAUD PREVENTION

Every page is secured with mandatory 256-bit SSL and TLS 1.3 encryption. Gateways deploy real-time Address Verification System (AVS) checks and 3D Secure 2.0 biometric/SMS bank authorization challenges for high-value orders to prevent the unauthorized use of compromised payment cards.

All transactions for hardware purchases across the flagship SuperBox S8, SuperBox S7, and SuperBox S6 series are processed with 256-bit encryption and zero cardholder data storage on local web servers.

[SEC-05] Billing Currency and International Exchange Conversion

All listed prices, promotional discounts, and final checkout totals are processed strictly in United States Dollars (USD \$). If an international credit card (including Canadian-issued cards) is used, your card-issuing bank automatically converts the USD total into your local currency based on prevailing interbank exchange rates. SuperBox for TV applies absolutely no foreign transaction markups or currency conversion surcharges.

[SEC-06] US Sales Tax Collection and Economic Nexus

Following the United States Supreme Court ruling in *South Dakota v. Wayfair, Inc.*, states are permitted to require out-of-state sellers to collect and remit sales tax based on economic nexus thresholds. SuperBox for TV complies strictly with these state-level tax laws:

- **Destination Sourcing:** Sales tax is dynamically calculated during checkout based on the final destination shipping address.
- **Nexus Enforcement:** If the destination is in a state where an economic nexus is established, state and local tax rates are added to the checkout total.
- **Tax-Free Jurisdictions:** Shipments to states with no general sales tax (Delaware, Montana, New Hampshire, Oregon) or below nexus thresholds receive a zero-tax calculation.
- **Transparent Itemization:** Full tax breakdowns appear on your post-purchase electronic invoice for personal or enterprise accounting.

[SEC-07] RISK HOLDS & VERIFICATION

High-risk orders (e.g., repeated card declines, proxy/VPN billing mismatches, bulk anomalies) may enter temporary security holds. Automated verification emails provide simple steps to authenticate ownership and release the hardware for same-day dispatch.

[SEC-08] FAILED PAYMENTS & AUTH HOLDS

Failed payments do not result in charges. If a pending transaction appears on your statement after a decline, this is a temporary bank-side authorization hold that releases automatically within 3 to 5 business days without merchant intervention.

[SEC-09] Unrecognized Charges and Chargeback Prevention Protocol

If you discover an unrecognized charge from SuperBox for TV on your statement, contact our financial helpdesk immediately before initiating a bank dispute pursuant to our Customer Support & Dispute Policy and commercial Terms of Service:

- **Rapid Resolution Desk:** Our support specialists possess direct access to encrypted transaction audit logs, enabling instant identification of unrecognized charges, same-day reversal of unauthorized payments, and direct merchant documentation.
- **Arbitration Avoidance:** Filing an adversarial chargeback without contacting our helpdesk triggers a protracted 60-to-90-day banking arbitration process that unnecessarily delays customer reimbursement.

[SEC-10] Merchant Identification & Billing Support Directory**SUPERBOX OFFICIAL STORE LLC · AUTHORIZED RESELLER****ID: SP20250414002**

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Corporate & Billing HQ:

- Website: <https://superboxfortv.com/>
- Brand / Legal Entity: SuperBox Official Store LLC
- United States Central HQ: 15427 E Valley Blvd, City of Industry, CA 91746, USA

Billing Desk & Hours:

- Financial Support Email: support@superboxfortv.com
- Direct Support Phone / WhatsApp: **+1 (857) 995-2773**
- Operating Hours: 24/7 Priority Live Support (Customer Care Office: Mon – Fri, 9:00 AM – 6:00 PM EST)

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